## **Deborah.Easterling**

From:

Deborah.Easterling

Sent:

Thursday, September 20, 2012 12:58 PM

To: Subject: 'Rick Rogers' RE: Protest\_Letter 209/11/12

PIERION,

MAIL / LIVIS

Dear Mr. Rogers,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

----Original Message----

From: Rick Rogers [mailto:rickrogers@comporium.net]

Sent: Thursday, September 20, 2012 12:52 PM

To: PSC\_Contact

Subject: Protest\_Letter

Protest\_Letter

The attached file is the filled-out form. Please open it to review the data.

Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210



Phone: 803-896-5100 Fax: 803-896-5199

www.psc.sc.gov

Email

Email form to: contact@psc.sc.gov

\* Required Fields

Date: \* September 20, 2012

Letter of Protest in Docket 2012 - 177 - WS

Print

Protestant Information:					
Name *	Richard S Rogers				
Mailing Address *	31001 Executive Point				
City, State Zip *	Tega Cay,	sc	29708	Phone *	803-802-0561
E-mail	rickrogers@comporium.net				

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section <u>must</u> be completed. Attach additional information if necessary.)

Customer of the Company requesting the rate increase.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I have been self employed since 1999 and there is no way that I could ever raise my rates by 51% or 67% in the last 2 years without losing most of my customers. Because there is no competition with the water/sewer company, they should not be able to hold us hostage and spend money and raise our rates. If they say the equipment needs upgrading and they need/ have spent money for that, I say they should have done a little better planning to account for that like most all the other companies out there must do. Like most businesses over the last few years, we have had to tighten our belt and do everything as efficiently as possible just to remain in business. Typical business practice is to ask for more than you want so you can get what you want. So by asking for such a big increase, it is my belief that they feel a compromise will get them say a 20% increase. I say no increase since they have had such big increases already in the last 2 years. All of my costs to do business have increased over the last few years but I have not been able to pass all of that increase onto my customers. As I previously said, we have had to work harder, cut expenses, and be more efficient. So I feel they should do the same.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? st

Sorry , I cannot do that because I must work all the time to keep my business afloat, unlike the water/sewer company I am sure works on a regular schedule except in emergencies.